

Hotlines & Websites

Child Abuse & Neglect

KS Child Abuse/Neglect Hotline:	1-800-922-5330
MO Child Abuse/Neglect Hotline:	1-800-392-3738
Synergy Services 24 Hour Youth Crisis Hotline:	816-741-8700
reStart Inc. 24 Hour Youth Hotline:	816-309-9048
Parents Anonymous of Missouri:	816-765-6600

Domestic Violence & Sexual Assault

The National Domestic Violence Hotline:	1-800-799-7233
KC Metro Domestic Violence Hotline:	816-468-5463
Safe Haven Domestic Violence Hotline:	816-452-8535
Hope House, Inc. Hotline:	816-461-4673
MOCSA (Metropolitan Organization to Counter Sexual Assault) Crisis Line:	816-531-0233
Newhouse Shelter for Abused Women Hotline:	816-471-5800
Rose Brooks Center for Domestic Violence Hotline:	816-861-6100
SafeHome Domestic Violence Hotline:	913-262-2868
Synergy Services Domestic Violence Hotline:	816-452-8535

Substance Abuse & Addictive Behaviors

Alcoholics Anonymous (AA):	816-471-7229
Narcotics Anonymous (NA):	1-800-561-2250
Kansas Alcohol and Drug Abuse Hotline:	1-866-645-8216
ReDiscover Substance Abuse Hotline:	816-966-0900
Norcon Family Counseling Services Hotline:	816-781-2349
Gamblers Anonymous (GA):	855-222-5542
Missouri Toll-Free Problem Gambler Help Line:	1-888-238-7633
National Council on Problem Gambling Hotline:	1-800-522-4700

Elder and Disabled Abuse & Neglect

Elder & Disabled Abuse & Neglect Hotline: **1-800-392-0210**

Health Issues

Shawnee Mission Ask-a-Nurse Hotline: **913-676-7777**

Children's Mercy 24/7 Nurse Advice Line: **816-234-3188**

Children's Mercy Crisis Line: **1-800-279-8188**

Poison Control Center Hotline: **1-800-222-1222**

Homelessness

Homeless Services Coalition of
Greater Kansas City Hotline: **816-474-4599**

reStart Inc. 24 Hour Access Line: **816-472-5664**

Suicide

National Suicide Prevention Lifeline: **1-800-273-8255**

Wyandotte Mental Health Center Crisis Line: **913-831-1773**

Mental Health Association
of the Heartland Helpline: **913-281-1234**

Mental Health Association of the Heartland
Teen Connection Helpline: **913-281-2299**

Youth Crisis

24 Hour Youth Crisis Hotline: **816 741-8700** or **1-888-233-1639**

Teen Dating Abuse Hotline: **1-866-331-9474**

Youth Information 24 Hour Helpline: **816-531-2665**

Mental Health Association of the Heartland
Teen Connection Helpline: **913-281-2299**

Victims

National Human Trafficking
Resource Center Hotline: **1-888-373-7888**

Kansas Crisis Hotline: **1-888-363-2287**

2-1-1 (Operated by United Way 24/7)

www.211.org Dial **2-1-1** Alternate Number: **1-800-427-4626**

This is one of the most valuable resources available to people experiencing crisis situations. This hotline, operated by the United Way, offers a comprehensive database of agencies, programs, and social services available to people in need. Whether you are looking for counseling, a low-cost health clinic, job training, or a food pantry, this hotline is designed to help give you direction.

Affordable Care Act Health Insurance (Obamacare)

www.HealthCare.gov 24 Hour Hotline: **1-800-318-2596**

Missouri Health Care Marketplace

www.EnrollMissouri.org 24 Hour Hotline: **1-800-318-2596**

Hotline handles consumer questions and starts the enrollment process.

Catholic Charities

www.catholiccharities-kcsj.org **816-221-4377**

Offering a wide range of resources including housing, workforce development, education, support, health, emergency assistance, veteran's services, social re-entry, mental health, disability, adoptions, and senior care.

Violent Crimes Victim Services

Hotline: **816-234-5205**

Program established by the Kansas City Police Department to support and assist victims/families affected by violent crimes. Services include legal assistance, advice on financial compensation, and referrals to other helpful agencies.

Kansas City Care Clinic

816-753-5144

One of the largest community health clinics in the country, formed to promote health and wellness by providing quality care, access, research, and education to the underserved and all people of the community. Services include general medicine, HIV prevention and care, behavioral health, and dentistry.

Child Abuse and Neglect Hotline

1-800-392-3738

United Services Community Action Agency

816-358-6868

Supportive housing and utility services for the low-income, elderly, ill, disabled, and families with young children. Intended to make individuals and families self-sufficient by offering programs and services that improve the quality of their lives and eliminate the causes of poverty.

Kansas City Homeless Hotline

816-474-4599

Hotline for centralized access to homeless shelters and other housing programs. Some facilities require appointments and/or referral.

WhyHunger Hotline

1-800-548-6479

This hotline refers people in need to food pantries, soup kitchens, summer meal sites, government nutrition programs and other organizations that help provide access to nutritious foods.

Medicaid and Children’s Health Insurance Program (CHIP)

www.medicaid.gov

Provides information about low cost health insurance programs available for families, children, pregnant women, seniors, and people living with disabilities.

Mid-America Regional Council Department of Aging Services

www.marc.org/Community/Aging

816-474-4240

Department dedicated to addressing aging issues on the local level. Responsible for senior center referrals, senior community and health services, and senior advocacy.

National Alliance for Mental Health (NAMI)

www.nami.org Nation-wide Suicide Prevention Hotline:

1-800-273-8255

The NAMI website provides resources and information about mental illness.

National Domestic Violence Hotline

1-800-799-7233 or 1-800-787-3224

National Sexual Assault Hotline

1-800-656-4673

Kansas City Government Website

www.kcmo.gov

Synergy Youth Services

www.synergyservices.org

24 Hour Youth Crisis Hotline

816-741-8700

Street Outreach Services

816-505-4817

Organization that offers young people, and others experiencing family crisis, a wide range of programs and services that help build resiliency and provide the necessary tools to heal and grow into healthy, productive adults.

www.SocialServe.com or 1-877-428-8844

Rental listings at low or subsidized rates.

www.HomelessShelterDirectory.org

A website for shelters and resources across the nation.

Urban League of Greater Kansas City

816-471-0550

Before You Start

Many of the organizations listed here receive grants and federal funds. They are mandated to provide services and assistance, so take your time going through this guide, read the requirements, and make use of what they have to offer.

Affordable Care Act (Often referred to as ObamaCare)

www.HealthCare.gov and www.EnrollMissouri.org

24 Hour Question Hotline:

1-800-318-2596

The Missouri website www.EnrollMissouri.org is essentially a portal for www.HealthCare.gov. There is additional information at the Missouri website, so it might be useful to start here.

Homelessness Services Coalition of Greater Kansas City

3200 Wayne Ave. #209 64109

www.hscgkc.org

816-924-7997

Coalition of service providers, consumers, community leaders, government agencies, and others in the greater Kansas City metro area that have come together to help eradicate homelessness in the local communities.

Kansas City Department of Health

www.kcmo.gov/health

816-513-6008

Kansas State Department of Health and Environment

www.kdheks.gov

785-296-1500

Lifeline Program

www.usac.org/li/

www.fcc.gov/lifeline

Program offering free or discounted cellphone services to qualifying low-income consumers. Visit the USAC site to learn how you can apply or go to the FCC site for additional information.

Missouri Department of Social Services

www.dss.mo.gov

Information and locations for the Missouri Department of Social Services.

How to Contact Agencies and Get Results

Take notes. Have paper and pencil ready when you make a call. Be ready to give a brief but complete account of what you need. Eliminate unrelated information.

Be ready to provide your full name and contact information, including how and where you can be reached or receive messages.

If your inquiry involves an agency that uses an identifying case or file number, be sure to have that ready.